

Jacky Cruz-Castillo

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WORK EXPERIENCE

March 2021-April 2021 Guest Services Operative

International Spy Museum, 700 L'Enfant Plaza SW Washington D.C 20024

Supervisor: Elizabeth Clapp LClapp@spymuseum.org

Supervise and manage various levels of the museum galleries, work with security to provide a fun and safe environment for visitors and workers, guide guests throughout the museum, and work various tasks throughout the day at various stations.

Spring 2021 Intern Scholar, February 2021-May 2021

President Woodrow Wilson House, 2340 S St., NW Washington D.C

Supervisor: Elizabeth A. Karcher EKarcher@woodrowwilsonhouse.org

Work with museum management, the collections team, and fellow scholars for the Wilson House such as an African American inventor's project for social media.

Sales Associate & Security Lead, August 2019-September 2020

Old Navy, 3500 East-West Hwy, Hyattsville, MD 20782

Supervisor: Krosby Orellana, Krosby_Orellana@stores.gap.com

Worked at the cash register, patrolled the fitting room, stocked and folded clothing and accessories, used tablets to assist with online orders and in-store pickup, became a store security leader, and provided great customer service.

Intern, July 2019 -November 2019

Zenith Gallery, 1429 Iris St NW, Washington, DC 20012

Supervisor: Owner & Supervisor Margery Goldberg,
art@zenithgallery.com

Helped with the installation and removal of exhibitions, updated the gallery's art catalog online, worked with artists and art collectors, and rejuvenated the gallery's art purchasing website.

Sales Associate March 2019-July 2019

Hirshhorn Museum & Sculpture Garden Gift Shop, Smithsonian Institution P.O. Box 37012 MRC 513, Washington D.C. 20013

Supervisor: Barbara Whitaker, WhitakerB@si.edu

Work at the cash register, stock and fold clothing and accessories, sell jewelry and artist-made gifts, sell Smithsonian memberships, and provide customer service.

Intern, November 2018-June 2019

Hirshhorn Museum & Sculpture Garden, Independence Ave &, 7th St SW, Washington, DC 20560

Supervisor: Ashley Meadows, MeadowsA@si.edu

Gave public and private guided tours to museum guests, worked in interactive museum activities like Hirshhorn Draw and artists talks, and helped guests throughout the museum. Facilitated educational events with school age children.

Member, August 2018-May 2019

University of Maryland Contemporary Art Purchasing Program, 1220 Stamp Student Union, College Park, MD 20742

Supervisor: Tara Youngborg, tny@umd.edu

Selected to participate in a research and training program, including visits to museums and art studios in Washington D.C., Baltimore, and New York. As part of committee, researched, discussed, and purchased contemporary art for the Stamp Art Gallery.

COMMUNICATION SKILLS: English (Native Proficiency) Spanish (Native Proficiency) Italian (Beginner Proficiency)

ADDITONAL SKILLS: Adobe Photoshop, Adobe Illustrator, Adobe InDesign, Adobe Dreamweaver, Adobe Premier, Adobe Acrobat,

Microsoft Office Suite

EDUCATION

University of Maryland, College Park, MD, December 2019 *Bachelors of Arts in Art History and Studio Art*

GPA: 3.12/4.00 Credits Earned:125